

QUALITY POLICY

is based on the organization's decision to continually improve accepted quality management system

- **Customer satisfaction**

The goal is to satisfy the needs of our customers on a lasting basis, as the only satisfied customer is the guarantee of other orders. Certified QMS will increase customer trust in our products and services.

- **Quality of service**

By selecting and evaluating our suppliers, we ensure the best quality of the order. Preventing errors takes precedence over their subsequent removal. The primary objective of quality assurance is the zero-defect strategy. All phases of the production process are planned to meet all customer requirements, legal regulations and provisions. Achieved product quality determines the company's position and success in a competitive environment.

- **Investments and purchases to improve the quality of the services provided**

Promote regular technological equipment change and new manufacturing technologies and achieve the improvement of work quality and reduction costs by use of advanced machinery.

- **Increasing the professional competence of workers**

Promote and lead the organization's employees to continually increase their professional competence, improving their performance and quality work.

In order to support this quality policy, the **organization management** is committed to creating adequate personnel and financial resources and annually refining it to specific quality targets.

Workers are expected to actively engage with the organization's leadership, including proposals to continually maintain and improve customer service quality.

Jan Ryšavý - CEO

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